

**THE COUNCIL'S KEY PARTNERSHIP ARRANGEMENTS**

	Lead Directorate	Partnership Name	Value	Formal Agreement/ Term	Organisations Involved	Objectives of the Partnership	Targets/Outcomes to be achieved in 08/09	Progress on Achievement of Outcomes /Targets at 31.3.09	Comments/Issues at 31.3.09 including whether the contract is on budget/ overspend/underspend	Is the Partnership checked and managed against the controls & values of the Partnership Framework. YES/NO If no, please explain.	Outcomes/Targets to be achieved in 09/10
1	Business	Chorley Community Housing		Yes	Chorley BC, CCH	To deliver the services outlined in the Transfer Agreement, to include the Housing Agency agreement, temporary accommodation services, all parties covenants and scheduled agreements.	1)To develop and implement effective contract monitoring systems and governance arrangements for the partnership. 2)Commission schedule of minor works and clean up of Cotswold House	1) Not complete due to focus on Cotswold Housing transfer and meetings being postponed. To be rescheduled 2009/10 2) Transfer of Cotswold involves refurbishment of the accommodation & transfer slipped into 09/10	No budget	Yes	1) Governance framework to be developed and implemented including terms of reference, contract monitoring and timetable for meetings 2)Programme of outcomes to be agreed
2	Buisness	Anchor Staying Put - South Lancashire	£500,000 pa	Yes. Current arrangement expires 31.3.09 and is due to be re-tendered.	Anchor Staying put, CBC & SRBC, Social Services, PCT, LCC Supporting People	To assist vulnerable households to retain their independence and remain in their own home by the provision of grant funding assistance to eradicate disrepair, improve thermal comfort and carry out adaptations for disability. Small handyperson and security services are also provided.	To work effectively in providing services to vulnerable households. To meet budget expenditure and deliver grants on time. To maximise access and awareness of the service and achieve high standards of customer satisfaction.	Contract extension agreed together with SRBC and LCC until February 2010. Scheme is beginning to be advertised through Chorley to maximise number of households who will be made aware of the scheme. Agreement with SRBC, LCC, PCT to revisit management board arrangements	There is a small underspend showing on both Anchor related projects (DFG approx. £9000 and Home Repair £3000). This, however, is due to a delay in the completion, and therefore payment, of commissioned work and is not a reflection of demand.	No. The management board has recently re-established itself to separate commissioning and operational roles. The new arrangements will be compared with the partnership framework and plans put in place to ensure compliance as appropriate.	To work with LCC to establish Anchor Option Appraisal in line for consideration when the contract expires. o work effectively in providing services to vulnerable households. To meet budget expenditure and deliver grants on time. To maximise access and awareness of the service and achieve high standards of customer satisfaction. To consider and implement the requirements of the Framework for Partnership Working in the new arrangements as appropriate.
3	HR & OD	Bolton MBC Health & Safety Partnership <i>New Contract to commence including increased service levels with Preston CC 1.4.09</i>	£22,000 p.a <i>New contract £32,000p.a.</i>	yes /2 years commencing 1.4.07 <i>New Contract 2 yrs commencing 1.4.09</i>	Chorley BC, Preston CC	To provide a compliant, professional and effective health and safety service to the Council	1)To achieve 90% of the annual audit and inspection programme by the end of the year 2) 95% of service requests to be processed to agreed standards and within the agreed timescales	1) Achieved 2) No formal systems in place to measure this	On budget	Yes	Transfer of Health & Safety contract to Preston City Council, now completed. Robust Audit programme to be implemented commencing with Neighbourhoods Directorate/Cotswold House when transferred from CCH, necessary remedial action to be provided. 60% of all audits completed 09/10. Improved support for events and activities.

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4	People	Lancashire Contact Centre Partnership	£50k p.a.	Yes	Chorley BC, LCC, Burnley BC, Hyndburn BC, Ribble Valley BC, Rossendale BC	To procure a shared CRM solution and to explore possibilities for joint working in relation to customer contact.	Key system components fixed. Achieve go live for basic Neighbourhood services followed by all remaining services. Use of NDL for straightforward integration i.e. to Flare. Integration to Civica Payments System. Web services in place for back office use and by third party suppliers. A-Z complete as information database for Neighbourhoods. Agreement and road map in place to port transactional self service processes online.	There were some major changes during 2008-09 as a result of Chorley pursuing an exit strategy in respect of the CRM aspect of the Partnership. An alternative product was procured and went live 1st April 2009. There is still a commitment to the other areas of joint working and shared service delivery including access to shared information and the face-to-face channel.	There are operational issues with the Macfarlane ACD system including the reporting functionality and the procedure for logging calls. These have been documented previously. There are also negotiations currently underway regarding our annual Inter Authority contribution	Yes	A compromise to be reached on the annual contribution in respect of the Partnership arrangement. Also an exit from the Macfarlane ACD system.
5	People	Community Leisure Services	£4.44 million	yes / 15 yrs (2005 to 2020)	Chorley BC, CLS	The management of the Council's indoor leisure facilities	Continue to meet specification standards and explore opportunities for added value service.	The refurbishment of facilities at CGSC have been completed on time to budget. DDA works have been completed at Brinscall swimming pool.	An amendment has been made to the contract to cover the 2 year free swimming initiative.	Yes	Coppull/Brinscall facilities to be added to the CLS contract
6	People	Glendale	£3.27 million	yes /25 yrs	Chorley BC, Glendale Golf	Management of Duxbury Park Golf Course	Build new beginners golf course.	There has been a delay in the construction of the beginners course.Plans are underway to start this in late autumn 09	Within budget	Yes	Complete drainage programme and start beginners course. Contract for the 25 year lease to be finalised
7	P&P	Chorley Local Strategic Partnership (LSP)	£335,000 of which £85,000 is a contribution from the Council	No, but protocol approved by LSP Executive /No term but current Partnership Strategy goes up to 2025	Significant number from Public, Private, Voluntary, Community and Faith Sectors Public	To work on a multi agency basis with public, private and voluntary sector partners, under the banner of the "Chorley Partnership" in co-ordinating a local approach to improving outcomes for local people and in particular in delivering the Community Strategy.	Approximately 10 new projects to be identified at the LSP Executive meeting in April 08 to support the delivery of the Sustainable Community Strategy. Climate Change Strategy for the borough of Chorley to be identified.	All LSP projects completed, or continuing into 2009/10. In the last year the LSP has led on a number of strategies, including climate change and health inequalities action plans, which are two significant pieces of work which will continue to be delivered into 2009/10.	All LSP expenditure invoiced and paid.	Yes	To commission a series of projects aimed at reducing Chorley's alcohol harm rates, as well as the other priorities within the LAA and Sustainable Community Strategy. To lead on reducing Chorley's health inequalities and to mitigate the impact of the recession.
8	Neighbourhoods	Refuse Collection & Recycling	c. £12M	Yes / 7yrs (April 2002 to March 2009)	Veolia, Chorley Council	To deliver service improvement throughout lifetime of contract	Continue to increase recycling performance and put in place measures for a seamless transfer to any new contractual arrangements in April 2009.	Recycling rate at over 47% against a target of 47%. Missed collections reduced to below 75 per 100,000 collections.	Contract on delivered budget	Yes	New contract with a variety of performance targets set against which the Contractor will be penalised for below target performance.

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9	Neighbourhoods	Parkwise	Not applicable - enforcement arrangement	Yes / 5 yrs (September 2004 to 2009)	Chorley Council, Lancashire County Council, all other District Councils, NCP, Police	Manage the delivery of decriminalised parking enforcement (DPE)	Continue to generate budgeted surplus to contribute to on-street costs. Evaluate options and procure replacement arrangements.	Overall surplus produced. Existing agreement will terminate 5.9.09. LCC have obtained prices via a formal tender process and should release these shortly. Team Lancashire have considered alternative procurement options and have also invited tenders through established frameworks. Procurement options and tenders received will be considered at an evaluation meeting on 5.6.09	Overall surplus produced.	New arrangements must be in place by 6.9.09. These will be compared with the Framework for Partnership Working to ensure appropriate controls and governance arrangements are in place.	Smooth transition on to new arrangements.
10	Neighbourhoods	Lancashire Waste Partnership	£8.5M	Yes /Ongoing, formal cost share agreement to 2015	All District Authorities, UA's and LCC	To co-ordinate waste management across the county	Work towards the commissioning of the Leyland Waste Technology Park and ensure a collection contract is let locally that ensures integration with the disposal requirements of the Partnership in 2010.	Pilot kitchen food waste collection service introduced to 5000 households. Leyland Waste Tech Park due for completion mid 2010. Cost share payments claimed and paid in full.	n/a	Yes. Trying to pursue issues around governance as the partnership is not set up in such a formal way that would merit a formal governance arrangement.	Revise Lancashire Waste Strategy published and to be ratified by partner authorities. Working towards commissioning of Technology Park with diversion of all Chorley household waste to new facility some time in 2010
11	Neighbourhoods	Supaclean Services Ltd	£350,000	5yr contract from April 07 with 2 yr extension provision	Chorley Council and Supaclean	To provide a core public toilet cleaning service	Continue to meet specification standards and explore opportunities for added value service.	Contractor performed to specification with some minor variations to take account of Astley Park development	On budget	Yes	Continue to deliver service as per specification